

Adult Social Care Scrutiny Committee

**Strategic Commissioning Framework for
Day Opportunities for Older People**

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Working for you



**OXFORDSHIRE
COUNTY COUNCIL**

www.oxfordshire.gov.uk

Purpose of this Presentation

- Last came to this committee on 8th June 2010
- Now want to
 - Update you on feedback received from stakeholders
 - Explain my proposals to you
 - Share the details of the emerging model
 - Highlight likely issues that we will face
 - Advise Members of the next steps
 - Hear your views on my proposals



Background

1. We spend c.£4.8m on day services for older people across all service areas (inc transport).
2. In 2008 the Fundamental Service Review of Day Services (FSR) gave us a clear strategy
3. Our investments in day services are more than twice as high as the average. We support twice as many places as others.
4. Approximately 30% of people using day services are eligible for our support under FACS.
5. The County Council's Financial Strategy requires us to make savings over the next few years.



Background

6. Personal Budgets will empower individuals to make their own choices about their support arrangements.
7. Individuals will purchase directly from providers - funding from the County Council will change because of this.
8. Evidence is suggesting that people with Personal Budgets are choosing alternatives to traditional day services.
9. There remains considerable uncertainty about the future of day services for older people.



Consultation with Stakeholders

- Day Service Providers (2 meetings in May)
- Internal Briefing Note to Staff (June)
- Age Concern Health & Social Care Panel (June & July)
- Annual Commissioning Conference (June)
- Individual provider meetings (x 4) (August)



We presented 2 'views' to stakeholders

1. 30% of day services funding should go into the Resource Allocation System (RAS) to support Personal Budgets.
2. The County Council should continue to invest in day services



We also promoted 3 'ideas' for comment

1. We should adopt a three-tier day service model with Resource and Well Being Centres in our larger towns (Tier 3) run by either the Council or other providers.
2. That in other areas/communities we should consider
 - Local determination of funding for day services in village halls/community centres (Tier 2)
 - Small grants to fund community based initiatives which benefit older people (Tier 1)
3. We want to hear views about what should happen to transport



Key messages from stakeholders

- General support for our proposed strategy.
- Stakeholders wish to see more of the details
- We have been asked to take the following issues into consideration.
 - More service user involvement in developing the model
 - Future organisational sustainability, if providers are unable to attract sufficient business/income



Key messages from stakeholders

- Ensure that locality determination takes into account issues of deprivation and diversity
- Involve Members in locality distribution and decision making
- Robust governance arrangements must be in place for local determination
- Concerns raised about opening up OCC services for market testing
- Ensure adequate transport arrangements

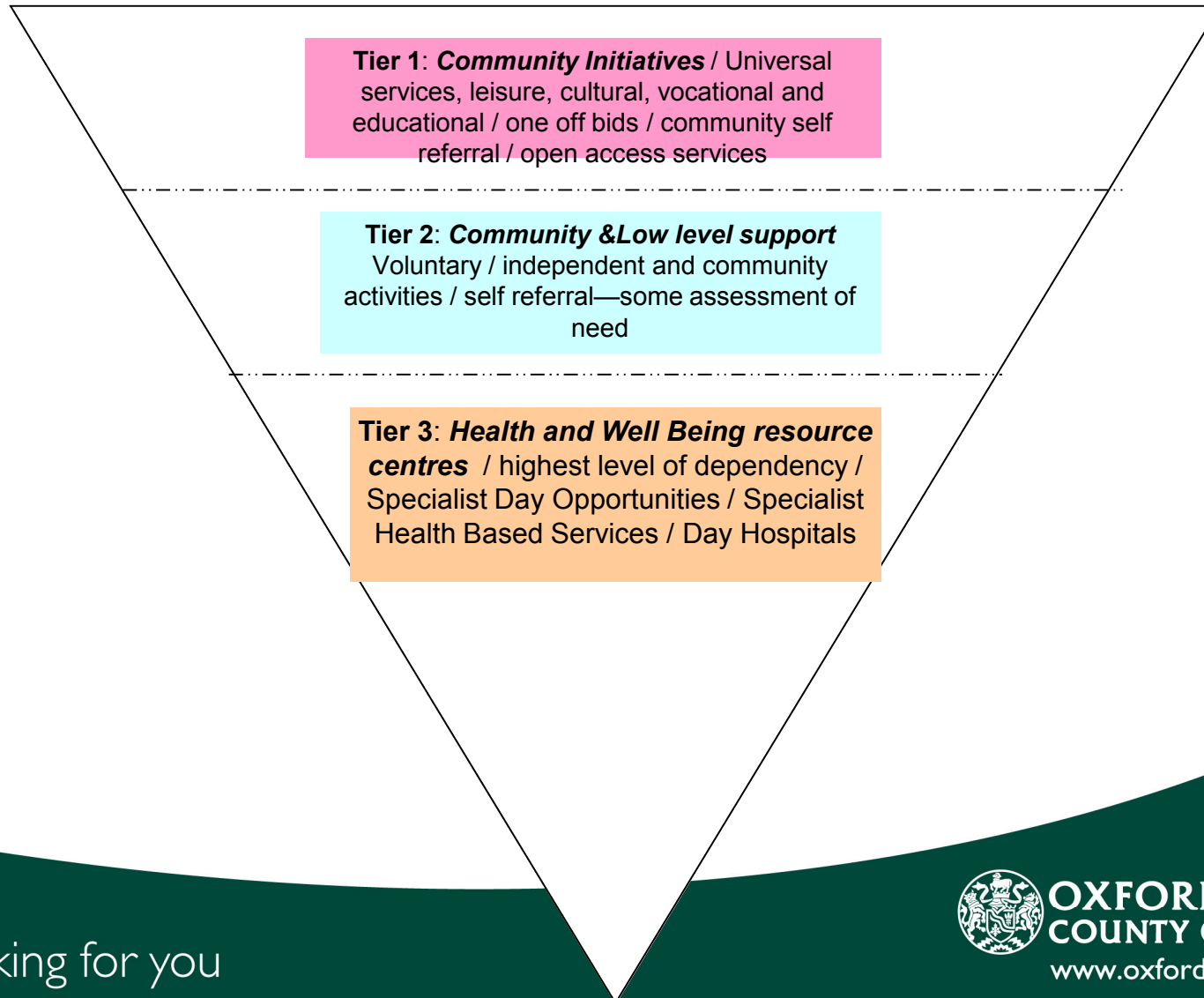


Context of the emerging model

- Move from day services to wider day ‘opportunities’
- Emphasise independence, choice and well-being as outlined within the ‘Ageing Successfully’ framework
- Promote a vision that supports flexible and personalised support
- Reduction in isolation and the maintenance of independence.
- Changing business model & income streams for providers of service.



Proposed 3-Tier Model



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Tier 1 - Community engagement

Key objective

- To promote a sense of health and well being by becoming and remaining a valued member of the community

Two strategies proposed

- Fund creative and innovative one off bids (no more than £750) that will promote a sense of well being
- Consolidate, review and extend existing volunteer and good neighbour scheme



Tier 2 - Community and low level support

- Contribute to the wider prevention agenda
- Form a key building block for reduced social isolation
- Enable people to be a valued member of the community
- Funding of services to be locally determined
- Based on 14 'Closer to Communities' locality areas



Tier 2 - Community and low level support

- Based in community centres/village halls
- Outcome-based focus for each individual
- Enablers for access to Tier 1 services
- Provide health promotion activities
- Facilitate access to relevant sources of financial, health, social care information
- Address the needs of socially excluded groups



Tier 2 – Locality Based Funding

- Base on 14 'Closer to Communities' boundary areas.
- Numbers of 75+ within each
- Numbers of people in receipt of attendance allowance
- Levels of deprivation
- The impact of living in rural Oxfordshire
- Adjusted for existence of Health & Well-Being Centre



Tier 3 - Health & Well-Being Centres

- 7 specialist building based centres in major market towns and the City
- Meet the highest levels of dependency
- Extended day and seven days per week opening
- Range of health and social care services plus respite opportunities for carers
- Universal support available
- Complemented by a mobile unit to ensure equity & availability for people living in rural Oxfordshire



Tier 3 - Health & Well-Being Centres

- Market-testing to establish who is best placed to deliver these services based on –
 - Innovation to achieve specified outcomes for older people
 - Demonstration of financial sustainability
 - Best use of building based resources.
 - Use of volunteers to deliver services.
 - Empowerment of older people



Future Transport Arrangements

- Transport is a key issue for older people
- Existing transport arrangements have served us well
- Do not see transport as S&CS core business
- People will have choices about transport options
- Transport Advisor pilot scheme proving successful
- Expect most eligible people to attend H&WB centres
- Discussions continue



Future Funding Principles – Tier 3

- We have a changing business model for all
- Day Opportunities funded through 3 main income streams
 - Personal Budgets
 - Income generation - those not eligible for OCC support.
 - Funding from OCC for universal services to promote health and wellbeing
- Future sustainability will require more income generation
- Providers will need to charge realistic unit costs



Locality Determination

Key Governance Requirements

- Devolved commissioning responsibilities and budgets
- Effective engagement of local communities
- Clear processes for decision making
- Equitable bidding process
- Investment recommendations within a best value framework
- Dispute Resolution
- Appeals Panel led by Senior Manager
- Effective central support throughout



Locality Determination

Suggested Area Board Membership

- Local County and District Elected Members
- Relevant County & District Council Officers
- LINKs/ Health Watch members
- GP Consortia representatives
- Public Health input
- Parish Council representation
- Older People representatives



Taking Our Proposals Forward

- Formal consultation during September/October
- 'Preparing the Providers' - Workshop 20th September 2010
- Meet Day Services providers - 29th September 2010
- Further discussion about transport arrangements
- Final decisions by late October/November
- Full implementation by 1st October 2011



Taking Our Proposals Forward

- Generates a 12 months transition 'window' to
 - Develop and confirm locality arrangements
 - Market test Health & Well-Being Centres
 - Support providers throughout this transition
 - Help providers to plan their response
 - Help providers to prepare for the proposed changes



Summary

- Ambitious agenda for future day opportunities for older people of Oxfordshire
- Supports our 'Ageing Successfully' strategy
- Delivers services fit for the 21st Century
- Wide range of day opportunities will be available
- Locality based to ensure that people do not travel long distances to access opportunities
- People enabled to be a valued member of the community
- Supports the Directorate Efficiencies Strategy

